



Better care together

Leicester, Leicestershire & Rutland health and social care



*'It's about our life, our health,
our care, our family and
our community'*

Transforming mental health Services

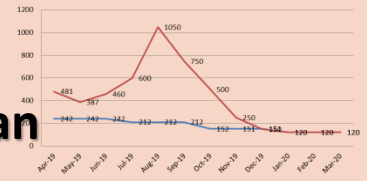


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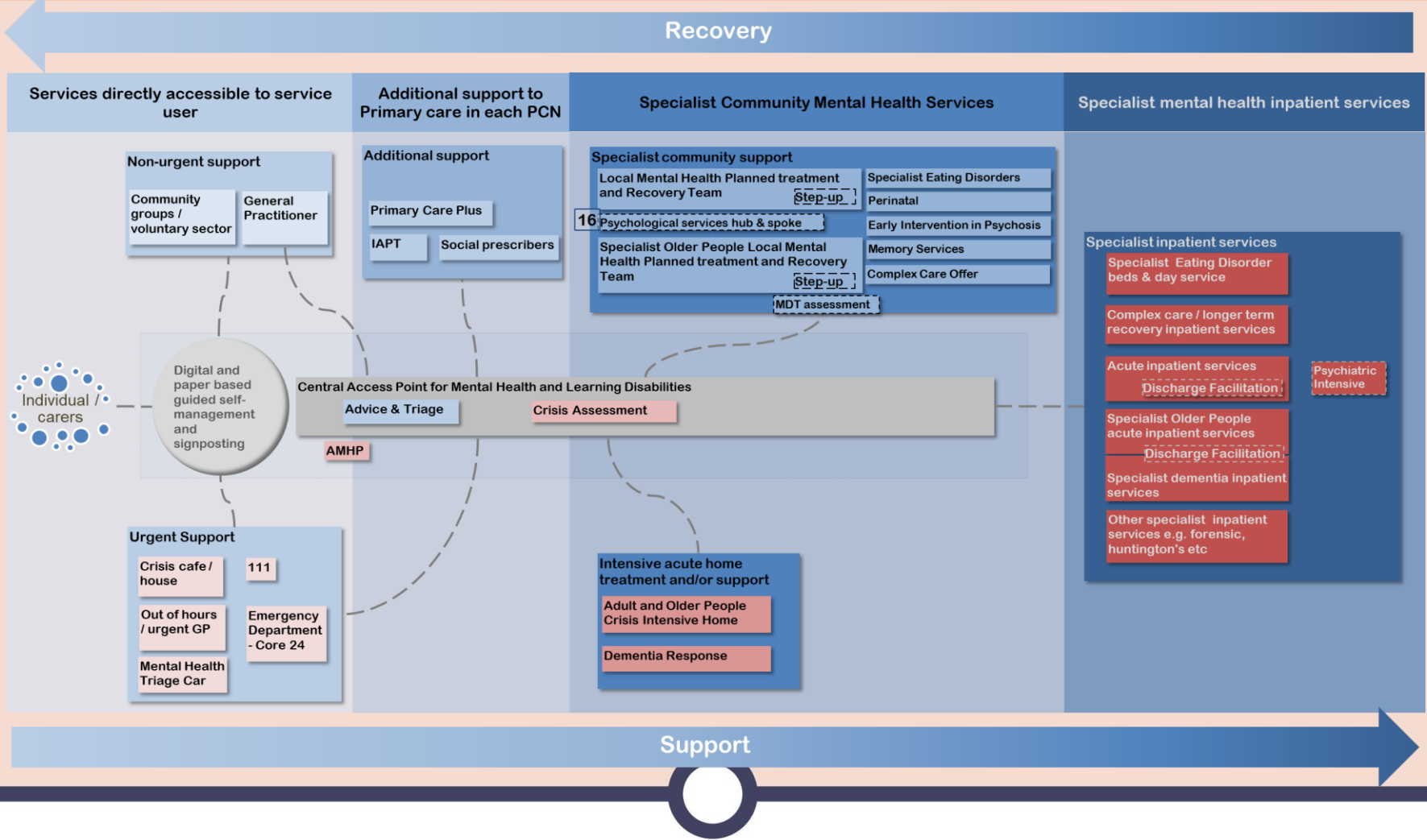
Evidence from (CQC, mental health patient survey, NHS benchmarking, complaints, incidents etc.) that mental health services and system is significantly challenged....

- Challenges...**
- Old Inpatient Environments
 - Workforce
 - Waits, out of area placements & flow across the system

- Improvements...**
- Ward upgrade programme & SOC
 - Creating new roles
 - Peer support workers
 - NURSING ASSOCIATES
 - ANPs
 - Rapid Improvement in out of area placements
 - Out of Area Recovery Plan



Using best practice evidence, strong analysis and extensive co-design with service users, carers', stakeholders and staff to overhaul mental health system





Changes in 2020

Easier Access

Direct access for crisis support through one number in our new Central Access Point

Quicker urgent mental health support

Quicker support in emergency department and wards through Core 24

Four hour response for community crisis assessment

Earlier discharge from mental health hospitals through

Increased number of facilitated earlier discharges from mental health inpatients

Reduced waits for psychological interventions

Placing independent review of psychological interventions into practice

Reduced waits and improved flow within community services

Establishing first phase of integrated Treatment and Recovery Team model

What's next?

1. Engagement with public and stakeholders around the whole co-designed plan in early 2020
2. Targeted engagement, as required, will be part of each change
3. Implementation Programme increases in size and pace across 2020 and beyond to 2022 and will maintain involvement of service users and carers



Questions and Answers

